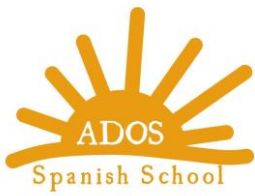


## TERMS AN CONDITIONS FOR PRIVATE LESSONS

1. By signing this document, a **binding contract** will be generated **between the student and the school**, who agree to comply with the terms and conditions of use and provision of the service.
2. This contract will remain **in force for the duration of the contracted lessons<sup>(1)</sup>** unless the student decides to stop the private lessons for a period of more than one month. In this case, it will be necessary to make a new contract for private lessons.
3. The duration of each private lesson (one session) is **50 minutes**.
4. The student must reserve the number and timetable of the classes he/she wishes to use and **pay for them all together, at least 24 hours before** receiving the first class.
5. The student will be offered the possibility of taking the first lesson as a "**trial lesson**", paying for this lesson separately and in advance.
6. **The price for private classes will be determined by the school**, depending on different factors (number of hours contracted, availability of the teacher, shared or individual classes, etc.). This price will be agreed with the student.
7. The school will provide different **methods of payment** for private classes: bank transfer, direct debit, credit card and cash payment. In the event that it is not possible to make cash payments in person (due to a new confinement or coincidence with public holidays), students undertake to make payments within the established deadlines, using one of the other payment methods provided.
8. **The school will act as an intermediary between the teacher and the student**, taking care of all the formalities related to the booking, organisation and payment of private classes. The student will communicate directly with the teacher, only during the classes and to receive or send assignments by e-mail.

9. **Private classes may be shared** if the students so wish. The price of the classes per hour per student will be reduced according to the number of people sharing the private classes. In order to share private classes, it will be necessary that the students have a **similar level and common objectives**, to guarantee a good use of the classes by each one of them.
10. In the case of shared classes, **the non-attendance** of any of the students **does not exempt said student from the payment** of the corresponding amount for said class.
11. The student must inform the teacher of his/her **expectations and objectives to be achieved during the private classes**, so that the teacher can design the classes and prepare the material that best suits the student's needs.
12. **Private lessons cannot be booked on weekends, public holidays or during holiday periods.** It will be necessary to adjust to the opening calendar of the school.
13. It will be possible to **postpone a booked class**, as long as at least **24 hours notice** is given. The student will have a period of **one calendar month** (from the date initially booked for the class), to agree a new date that fits the availability of the teacher and make use of the postponed class. After that month, the user will have lost the right to make up the class.
14. If the student cannot make use of a reserved class and **communicates this with less than 24 hours notice, the class will be lost** and will be counted as received, in order to prevent the teacher from losing the working time reserved for that student. It will only be possible to make up a class cancelled with less than 24 hours' notice, on presentation of an official medical certificate or similar.
15. **No refunds will be made for private classes booked**, unless the school or the teacher has to cancel the classes due to force majeure and it is impossible to find a new date to make them up.



16. In the case of shared **private classes**, they can only be postponed if **all the students agree to do so** and organise among themselves to inform the school at least 24 hours in advance.
  
17. It will be possible to book **private classes in person or online**. The face-to-face classes will take place within the school's facilities and the online classes will be carried out through the platform chosen by the teacher.
  
18. In the event of **confinement**, **face-to-face classes will automatically switch to online**. Such change to online format does not alter the terms and conditions of provision and use of the private tuition service.

**(1) CLASES BOOKED:**

XX CLASES

START DATE:

I accept the terms and conditions

(Name, date and signature)